Army Acquisition Corps



Civilian PM and Other Postutilization Taskforce Overview and Status Update 27 August 2002

Henry I. Jehan, Jr Taskforce Leader and Former Project Manager

Why Have A Taskforce?



Now What? What happens to my career when I finish my tour?



In his road shows, Keith Charles frequently told AAC audiences:

"You will be given an assignment of appropriate greater responsibility after completion of your tour as a

Why Have A Taskforce?





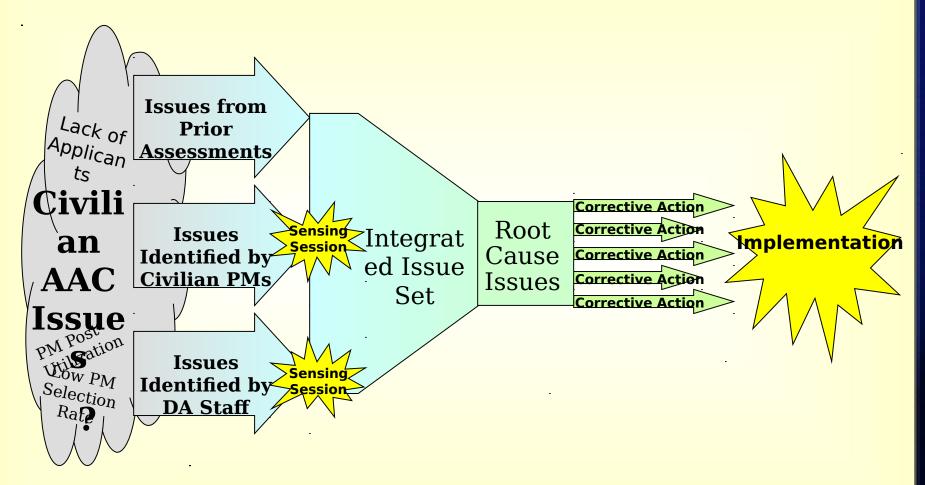
Taskforce Objectives



- The Army Acquisition Corps (AAC) has recognized that civilian applicants <u>have not faired well</u> on recent Product/Project Manager (PM) selection boards
- There is no institutional process to provide PMs, Senior Service College (SSC) graduates, and Long Term Training (LTT) program participants with "appropriate equal or greater responsibility" post assignment positions
- The AAE Mr. Bolton, has tasked the ASC to establish an AAC Civilian PM and Post-utilization Taskforce
- Mr. Henry Jehan, former Project Manager, Military Satellite Communications, is leading the effort.
- To ensure this taskforce develops in-depth solutions that address the root cause issues, we need to capture all the concerns and career management problems experienced and/or recognized by civilian PMs. By doing this, the taskforce can ensure that our solutions bring closure to the full spectrum of issues inhibiting achievement of the AAC goals to create a balanced and professional workforce.

Roadmap to the Future





Issue Identification From Prior Efforts



- Very few issues were identified as a result of reviewing prior efforts.
- Data from past surveys and other data collection efforts were not readily available.
- Most prior efforts focused on developing solutions and/or implementation plans for :
 - individual symptomatic issues without root cause analysis
 - leadership identified solutions to partially defined problems

Issue Identification By Current & Former PMs



Participant Statistics

- There are 49 individuals in the population of Civilian Product and Project Managers
 - 22 are current or former Product Managers (8 of whom became Project Managers)
 - 35 are current or former Project Managers (8 of whom are also former Product Managers)
- Of the 49 individuals, 26 participated in the sensing session
- Of the 26:
 - 5 are currently Product Managers
 - 5 are currently Project Managers
 - → 3 are in follow-on positions of "greater responsibility" (1 SES)
 - 3 are currently in follow-on positions of lesser responsibility
 - 1 is in a holding position until a job materializes
 - 3 are starting ICAF this year

- 3 have retired
- 2 will retire in the next 4 months
- ◆ 1 left DA for government service outside DoD
- 5 have been Project Managers twice
- 4 had been Product Managers before becoming Project Managers
- 5 had been in the CDG before becoming Product Managers

Issue Identification By DA Staff



- 13 Participants Representing:
 - US Total Army Personnel Command
 - Acquisition Support Center
 - Force Structure
 - Proponency
 - Personnel Management
- 3 Participants had been in the CDG program.

The Integrated Issue Set



Source Issues			<u>Categori</u>
PMs	75	14	
Staff	55	17	
Other	6	1	
Totals	136	32	

^{*} The largest category contains 13 issues, the smallest contains just one.

Root Cause Issue Analysis



- Effort completed 14 Aug 02
 - 14 major root cause issue groups
 - 40 detailed issue statements.
- All issues defined in the sensing sessions and the root cause issues derived from them have been posted to the AAC web site.
- The solution set will address each of the root cause issues.

Root Cause Issues



- Unclear and Inconsistent Mobility Expectations and Policy
- Lack of Financial Incentives
- No Career Path Beyond GS-15/NH-4/O-6 Level PM
- Improper Use of Permanent Assignments to Temporary/Term Positions
- Supervisory & Pre-Command Training
- No Meaningful Civilian Career Model
- Civilians Lack Understanding of the Boarding Process

Root Cause Issues



- SRPE
- ACRB
- Inadequate and Inconsistent Administration of Benefits and Entitlements
- Peer Socialization and Leadership Recognition
- Inadequate Cross-Function Communication Within ASA(ALT)
- Lack of Acquisition Requirements Accountability
- Inadequate Leadership Commitment and Follow-Through

Solution Definition and Implementation



- Solution Definition and Implementation currently on-going
- Critical effort, must be completed before 23 Sep 02.
- Will include action level staffing of each action only with the organizations responsible for implementation of the action being staffed.
- Staffing with the management of the implementing element will follow the action level staffing.
- Only completely staffed solutions with fully staffed implementation plans will be brought to Mr. Bolton.
- Implementation should begin 1 Oct 02.

Personal Observations

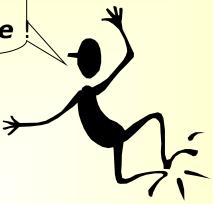


WOW! They selected *me*

Becoming a Civilian Project

Manager

Now What?
I feel like the dog
that caught the car.





From one who's been there, gotten the teeshirt

and wore it out.

Questions



